

Self-Isolating at The Business Inn & Suites

- You will be self-isolating in a room in our hotel. We are pleased to be able to assist you. Thank you for observing the following safeguards, intended to help you, other guests, and our staff, stay as safe as possible.
- As you are no doubt aware, the City of Ottawa will impose a daily fine of up to \$5000. for any violation of self-isolating requirements.
- Please use hand sanitizer or wash your hands upon entering the hotel and wear a mask at all times in all public areas.
- You should not be leaving your room during your isolation period, unless absolutely necessary. Visitors are not permitted.
- All communication should be way of telephone to the front desk, rather than in person.
- We will, upon your request by telephone, leave fresh bedding/towels on the blue cart outside your room. You may put dirty bedding and/or towels in the clear plastic bags provided in your room and place the plastic bag on the blue cart outside your room for pick-up and drop-off. Please telephone the front desk, so that we can pick-up ASAP, as required.
- If you need food and/or services and choose to order in (i.e. from a restaurant, grocery store, drug store) we will accept delivery at the front desk. If you need any items from a drug store, there is a delivery service available from White Cross Dispensary (613-233-4029) at the corner of Somerset and Elgin. Upon arrival, the front desk will place any items you order on your blue cart and notify you by telephone.
- We have stocked your room with bathroom amenities/Kleenex, etc. If you need more, simply telephone the front desk. We will leave the items on the blue cart for you and notify you by telephone.
- You are welcome to use the balcony (available on floors 5-12), relating to your room. You may smoke on the balcony, but not inside your room or elsewhere.
- You are welcome to use the kitchen utensils; they were washed and disinfected prior to your check-in. We have provided dishwashing detergent and a dish rack for you, in your room.
- Breakfast is provided with your stay. Upon check in, we will provide you with a menu to order your breakfast. You must call the front desk to order between 7:00AM and 9:30AM. We will leave the items on the blue cart for you and notify you by telephone.